

# Testimonials

## Listen to our customers...

- Being new to Texas, we weren't quite sure where to purchase a playset for our 2 school-aged children. After seeing what several companies had to offer, choosing Backyard Fun Factory was an easy decision! Julie greeted us at the Justin location and spent quality time with us reviewing the history of the company, playset options, and the benefits of the materials used. Immediately upon leaving the property we knew we found the right company! Julie worked diligently with us as we picked a design and Jarrod came out to our home multiple times during the construction of our home and installation of our pool and landscaping to re-design and ensure the Maverick playset was going to work. Jarrod and Julie were extremely patient with us! When the time came for the installation, Kenneth was thorough and took the time needed to ensure the playset was stable, secure, and safe! I cannot express in words how impressed we have been with Backyard Fun Factory from start to finish! We have received multiple compliments from neighbors on the quality of our playset, which our kids named "The Ranch Hideout". Everyone at Backyard Fun Factory displays pride for their company and products and we couldn't be happier to share that pride as a truly satisfied customer!

Kristin Bergstrom

- I AM A 71 YEAR OLD WIDOW, AND YOU ALL STAND BEHIND YOUR PRODUCT. MOST COMPANIES WOULD HAVE SAID " LADY YOU

WAITED FOUR YEARS TO CLAIM YOUR PURCHASE AND WE NO LONGER HAVE ANY RECORDS FOR YOU.". YOU WERE COURTEOUS AND FOLLOWED THROUGH TO THE LETTER. I WAS IN RETAIL FOR 35 YEARS AND YOUR REPUTATION FOLLOWS YOU. THANKS.

BARBARA-HURST, TX

- My family was very blessed to be the very first family to be the recipients of The Backyard Fun Factory's Amazing Love Giveaway. The play set is beautiful! I don't know how they made it fit safely in our small backyard but they did. It is unique and sturdy and a true work of art. After months of play it is still as beautiful as the day they built it. Seeing as how we have nine children, that is saying a lot! As beautiful as the playground is, the people are even more so. They cared so much about what we wanted, and what we liked. They were respectful of our time and our family. Alechia and Jarrod where very good about getting back to us. Their staff was very kind and very clean. I cannot think of one thing that we had to pick up. The people at the Backyard Fun Factory love what they do and they love people. You can trust them to build a unique play set that will be a safe and beautiful place for your children to play. You will also find their integrity and professionalism a welcome change of pace from the usual hustle and bustle of business. Great company! Great people!

Mollie Capener

- Dear Jarrod, I write to thank you for doing such a wonderful job of design, construction and installation on our new Backyard Fun Factory play set. From your willingness to meet my family on a Sunday to your management of the process through installation—you and

your team were second to none. It was after much deliberation that we selected your product. I have no doubt that we made the right decision. Our children wake up asking to go outside and play. The same is true just after dinner.

family, Customer

- We had our party on Friday night & we had over 65 kids here. They had a bounce house & the playset to play on. Even with all the rain we had last week and all the mud under the playset I think most of the kids chose to play on your playset. All the parents were in awe of your work. A few parents actually have your products in their yards but others were curious WHERE we got this. Not only was it a hit with the kiddos, most importantly it HELD UP under EXTREME pressure.

Victoria in Arlington, TX, Customer

- We had a Backyard Fun Factory system put in our backyard two years ago. Our boys are in their 30s now, but the fort was not installed for them...it was built for our four grandkids! And they love it! The crew that installed it were so professional and fast! I really appreciated the salesman and his suggestions because it turned out great. It is a perfect fit for the kids and it looks good in the yard.

Clara Lynch, Customer

- Being new to Texas, we weren't quite sure where to purchase a playset for our 2 school-aged children. After seeing what several companies had to offer, choosing Backyard Fun Factory was an easy decision! Julie greeted us at the Justin location and spent quality time with us

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Kristin Bergstrom

- Everyone at Backyard Fun Factory was very helpful and professional. From the purchase to the install, was a great experience. I highly recommend this company and the product. I have one happy grandson when he is playing on his set.

mgilmer54

- We love our fun factory playhouse. We made it special order and it has everything we wanted. It is very well built and everyone in the neighbor comes over to play.

kbadeaux1

